Role Profile

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| **Role Title:** | Business Intelligence Developer |
| **Department:** | Technology & Transformation |
| **Role Purpose:** | To design, develop and deliver BI solutions with continued support and maintenance. Working with colleagues across Midland Heart to define requirements and deliver pragmatic solutions that meet the business’s needs. Contributing to the implementation and development of standards, tools and techniques ensuring all work is delivered in accordance with standards and following best practice. |
| **Reporting to:** | Lead BI Developer |
| **Responsible for:** | N/A |
| **Disclosure level:** | N/A |
| **Role Level:** | [Frontline Worker](file:///C:\Users\bishojam\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\7RZVQ6C4\B&S%20Framework%20Role%20Levels\1.%20Frontline%20Worker.docx) |

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| **Key Role Responsibilities** | Build and support ETL and BI solutions that meet Midland Heart’s strategic objectives.  Manage reporting and analytics platforms to ensure data aligns to business requirements.  Manage data feeds and ensure platforms are tuned for optimal performance.  Develop and agree plans for the delivery of projects.  Work with colleagues to determine the needs of stakeholders in all areas of Midland Heart and to determine how best to deploy products and services to meet the business needs.  Engage between stakeholders and technical colleagues to deliver technology-enabled business solutions and innovation projects that add sustained value.  Contribute to and deliver work in accordance with development, configuration management, testing and change control standards.  Implement, monitor and maintain security standards in line with company policies and industry best practice.  To promote IT services to colleagues across Midland Heart, raising awareness of best practice principles and processes. |

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| **Education, Qualifications and Training** | Degree educated in related discipline or experience in a similar role |
| **Knowledge and Experience** | Advanced knowledge of SQL, ideally in various dialects e.g. t-SQL, PLSQL, MySQL.  Experience of designing and implementing data warehouses and ETL processes  Experience of designing and implementing Power BI data models and reports, including DAX.  Familiarity with cloud-based technologies, especially Azure Data Factory and Databricks  Ability to translate business needs to technical specifications.  Ability to critically evaluate and improve existing BI systems.  Substantial experience of delivering projects in an Agile framework.  Experience of managing 3rd party/outsourced service suppliers.  Proven ability to deploy business systems and solutions to deliver business value.  Knowledge and understanding of related standards including GDPR and Technical Design Standards. |
| **Role Specific Skills & Behaviours** | Delivery focused with a pragmatic approach to assessing technology.  Ability to work well and deliver under pressure.  Excellent written and verbal communication and stakeholder management skills.  Ability to assess complex issues and to apply originality in modifying existing approaches to solve problems.  Confidence to constructively challenge existing ideas and work practices.  Demonstrable leadership, organisational and planning skills with the ability to share knowledge with colleagues at all levels.  Ability to produce clear and concise documentation, management information and service improvement proposals. |