

ROLE PROFILE

Role Title:	BI Developer
Department:	Finance & Resources - IT
Role Purpose:	<p>To design, develop, deliver, support and maintain BI, ETL and integration solutions:</p> <ul style="list-style-type: none"> • Work with colleagues across Midland Heart to define requirements, update on progress and deliver pragmatic solutions that meet the business's needs. • Contribute to the definition and implementation of development and quality standards, ensuring all work in accordance with those standards. • Ensure the use of appropriate techniques, methodologies and tools, as agreed with the Lead BI Developer. • Provide support and technical guidance to other colleagues.
Reporting to:	Lead BI Developer
Responsible for:	N/A
Disclosure level:	N/A
Role Level:	<u>Frontline Worker</u>

Key Role Responsibilities	<p>Build and support integration, ETL and BI solutions that meet Midland Hearts strategic objectives.</p> <p>Manage reporting and analytics platform(s) to ensure scheduled jobs run successfully, and analytics data aligns to business requirements.</p> <p>Manage data feeds and ensure platforms are tuned for optimal performance.</p> <p>Develop and agree plans for the delivery of projects.</p> <p>Work with colleagues to determine the needs of stakeholders in all areas of Midland Heart and to determine how best to deploy products and services to meet the business needs.</p> <p>Engage between stakeholders and technical colleagues to deliver technology-enabled business solutions and innovation projects that add sustained value.</p> <p>Contribute to and deliver work in accordance with development, configuration management, testing and change control standards.</p> <p>Implement, monitor and maintain security standards in line with company policies and industry best practice.</p> <p>To promote IT services to colleagues across Midland Heart, raising awareness of best practice principles and processes.</p>
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Education, Qualifications and Training	<p>Degree educated in Business or Computer Science related discipline</p> <p>Relevant training and/or qualifications in Microsoft SSMS, SSIS, SSAS, SSRS development techniques</p> <p>Agile training</p>
Knowledge and Experience	<p>Advanced knowledge of SQL, ideally in various flavours e.g. SQL Server, Oracle, MySQL.</p> <p>Experience of designing and implementing data warehouses and ETL processes using SSMS, SSIS, SSAS, SSRS</p> <p>Ability to translate business needs to technical specifications.</p> <p>Ability to critically evaluate and improve existing BI systems.</p> <p>Knowledge of database optimisation best practices in a Microsoft SQL Server environment, including data warehouse performance optimisation.</p> <p>Experience of reporting tools and an understanding of their capabilities, ideally Business Objects, Tableau, PowerBI & PowerPivot.</p> <p>Substantial experience of delivering projects in an Agile framework.</p> <p>Experience of managing 3rd party/outsourced service suppliers.</p> <p>Proven ability to deploy business systems and solutions to deliver business value.</p> <p>Knowledge and understanding of related standards including GDPR and Technical Design Standards.</p>
Role Specific Skills & Behaviours	<p>Delivery focused with a pragmatic approach to assessing technology.</p> <p>Ability to work well and deliver under pressure.</p> <p>Excellent written and verbal communication and stakeholder management skills.</p> <p>Ability to assess complex issues and to apply originality in modifying existing approaches to solve problems.</p> <p>Confidence to constructively challenge existing ideas and work practices.</p> <p>Demonstrable leadership, organisational and planning skills with the ability to share knowledge with colleagues at all levels.</p> <p>Ability to produce clear and concise documentation, management information and service improvement proposals.</p>