

ROLE PROFILE

Role Title:	Multi Trade Apprentice
Department:	Property Care
Role Purpose:	To support a mobile engineer that is responsible for responding to, and completing responsive and void property repairs as directed by Midland Heart.
Reporting to:	Compliance Manager Property Care
Responsible for:	n/a
Disclosure level:	Standard
Role Level:	Behaviours & Standards level that this this role sits at: Frontline Worker
Key Role Responsibilities	<p>Supporting and undertaking a wide range of trade skills in addition to a primary trade – (plastering, tiling, plumbing, carpentry, glazing, groundworks, fencing) This list is not exhaustive</p> <p>To attend college and in line with your learning agreement and complete all tasks in a timely manner</p> <p>Ensure that all work conducted is to current health & safety legislation, with method statements and risk assessments undertaken where appropriate</p> <p>Ensure all KPI's are met including productivity levels, quality of work, 'right first time', recalls and appointments kept. This list is not exhaustive</p> <p>Ensure that all work is conducted within the Association's equality, diversity and inclusion policies at all times and in all aspects of service delivery and employment</p> <p>To be responsible for the health, safety and welfare of yourself and others at work and to undertake the health and safety duties outlined in the Midland Heart Health and Safety Policy commensurate with this position</p>

Education, Qualifications and Training	<p>GCSE Maths Grade C or Equivalent</p> <p>Level 1 or equivalent work experience in a trade/construction related subject</p>
Knowledge and Experience	<p>Able to demonstrate Basic Health and Safety knowledge</p> <p>Practical experience in operating hand tools and light machinery</p> <p>Good IT skills</p> <p>Understanding of working with a vulnerable client group</p> <p>Understanding of working within a multi-disciplined trade environment</p>
Role Specific Skills & Behaviours	<p>Commitment to delivering a high quality service</p> <p>Excellent planning & organisational skills</p> <p>Excellent communication skills and the ability to deal with a wide range of customers</p> <p>Good team player (as both organiser and participant)</p> <p>Flexible in approach to work and good at prioritising workload</p> <p>Demonstrate the ability to adapt to change in line with business, directorate and team requirements</p>